# **PIBA USER MANUAL FOR APP**



# **PI BANKING**

**Version No**.: 1.5 **Date**: December 13, 2020

π PUBALI 0 

PI A PUBALI BANK PRODUCT

#### **Revision History**

Author	Version	Change Description/ Remarks	Date
Md. Mahmudul Hassan	Version: 1.0	Initial Drafts	21 June, 2020
Senior Officer (Computer),			
Software Development Division,			
23, A.A. Bhaban, Motijheel, Dhaka-1000.			
Md. Anisur Rahman	Version: 1.1	Added new features and	26 June, 2020
Senior Officer (Computer),		descriptions	
Software Development Division,			
23, A.A. Bhaban, Motijheel, Dhaka-1000.			
Abdullah Al – Matin	Version: 1.2	Formatting and fine tuning	08 July, 2020
Senior Officer (Computer),			
Software Development Division,			
23, A.A. Bhaban, Motijheel, Dhaka-1000.			
Abdullah Al – Matin	Version: 1.3	Add new feature and modification	11 October,
Senior Officer (Computer),			2020
Software Development Division,			
23, A.A. Bhaban, Motijheel, Dhaka-1000.			
Abdullah Al – Matin	Version: 1.4	Adapt new changes and formatting	15 November,
Senior Officer (Computer),			2020
Software Development Division,			
23, A.A. Bhaban, Motijheel, Dhaka-1000.			
Abdullah Al – Matin	Version: 1.5	Added Loan Installment features	13 December,
Senior Officer (Computer),			2020
Software Development Division,			
23, A.A. Bhaban, Motijheel, Dhaka-1000.			

#### Approval

Reviewer/Approver	Version	Remarks	Date & Signature
Endra Mohan Sutradhar	Version: 1.5		
DGM & Division Head,			
Software Development Division,			
23, A.A. Bhaban, Motijheel, Dhaka-1000.			

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Registered user needs to login his/her account using username and password. This is the first step in PI Banking App to get the PI Banking services. To login click on **LOGIN** after entering username and password.



After clicking login button, user needs to enter OTP which is sent to his/her registered email and mobile number and then needs to click on **VERIFY** button. If user didn't get OTP then user can click on **RESEND CODE** button to request again for OTP.



For the first time login, user needs to register his/her device. Ener his/her registered mobile number, date of birth, father's name and mother's name, Then click on **Submit** button.

₽ ©	* 🤅	2 🗴 141% 🗖 🖍	:24 pm
← User Re	egistration		
	User Activation F	orm	
OTP received b	y?		
⊖ sms	🔘 Email	Both	
Answer the fo	llowing securi	ty questions	
Mobile Number		, ,	
1			
<u> </u>			_
What is your D	OB (dd/mm/yyy	y)?	
What is your m	other's last nam	e?	
What is your fa	ther's last name	2	_
What is your ra		:	
			-
Cancel		Submit	
• –		$\leftarrow$	

After successful login user will see the dashboard. Dashboard will be shown for different services.



#### **MY ACCOUNT**

Click on **My Account** from dashboard to get details of account summary. User can go back to dashboard page by clicking the left arrow symbol in top-left.



# A/C STATEMENT

Click on **A/C Statement** to get details of account transactions. User can check two types of statements, 1) Mini Statetment 2) Statement



Click on **Mini Statement** to get last 5 transactions details. Click on **Statement** to get transactions details between a date range.

₽G	\$ @ D[	42% 🛿 2:27 pm	<b>•</b> •	<b>१ % छ</b> ।।	🖅 42% 🖻 2:27 pm
← A/C S	tatement	۲	÷	MINI STATEMENT	۲
A/C No.	3555101 000001		SAVI	NGS BANK ACCOUN	r
Title	Abdullan Al - Matin		35551 PRINCI	01 000001 (ABDULLAH A	L -MATIN)
Balance	ቴ 43,048.06		৳ 43	,048.06	
= Mini State	ement St	atement		OPENING BALANCE	ъ57,899.06
			11 JUN, 20	BDT 10,000.00 has been debited from your account. Piapp, Own Bank Test A/ C: 355*-***-**2100, Md. Al- Amin Nipu	ъ47,899.06
			14 JUN, 20	BDT 100.00 has been debited from your account. Piapp, Own Bank Test A/ C: 355*-****.**3991, Md. Iftekhar UI Islam Mondol	ъ47,799.06
			15 JUN, 20	BDT 100.00 has been credited to your account. Piapp, Own Bank Test A/ C: 355*_***_2100, Md. Al- Amin Nipu	ቴ47,899.06
• =		ć		1	ć

Click on **From date** and on **To date** to get transactions details.

<b>F G</b>		* 1	হী 🖸 .া 🕢 42% 🗳 2:27 pm
÷ ;	STATEMENT		۲
01/	/06/2020		25/06/2020
SAVIN 3555101 PRINCIPA	GS BANK AC	COUN <sup>.</sup>	T AL -MATIN)
<del></del> 62,	992.31		
	OPENING BAL	ANCE	<b>Ե73,760.31</b>
02 JUN, 20	BDT 100.00 ha credited to yo PIAPP, OWN B A/C: 355*-***- MD. IFTEKHAI MONDOL	as been ur accor ANK TE **3991, R UL ISL	৳73,860.31 unt. :ST .AM
03 JUN, 20	BDT 5,001.00 credited to yo PIAPP, OWN B A/C: 322*-***- AKTERUZZAM	has bee ur accou ANK TE **6424, 1AN	n ৳78,861.31 unt. IST MD
09 JUN, 20	BDT 10,000.00 credited to yo PIAPP, OWN B A/C: 322*-***- AKTERUZZAM	) has be ur accor ANK TE **6424, IAN	en <del>1</del> 88,861.31 unt. IST MD
09 JUN, 20	BDT 100.00 ha debited from y PIAPP CREDIT FOR ********* C: 010*-***-**(	as been your acc CARD ***0029, 0027. MI	৳88,761.31 count. BILL A/ D.
	1		<

Click on **Fund Transfer** to get the fund transfer services. Fund Transfer is segregated into two types. One is Our Bank (within same bank) and another is Other Bank which includes BEFTN, RTGS, NPSB.



# FUND TRANSFER (OUR BANK)

Click on **Fund Transfer** from **Our Bank** to get the our bank fund transfer service. To transfer fund, Beneficiary account should be added first. Tap on **SELECT BENEFICIARY ACCOUNT** to select/add beneficiary account.

11:23 AM	4:42 PM طرا الله الله الله الله الله الله الله ال
← Fund Transfer 🛞	← Fund Transfer 🛞
	Our Bank (Pubali Bank Limited)
Pubali Bank	Select receiver account from your beneficiary account
Fund Transfer Pay Loan Installment	SELECT BENEFICIARY ACCOUNT
Others Bank	Amount
BEFTN NPSB	Payment Description
RTGS	Reset     Process       Instructions:     * Credit card fund transfer charge Processing Fee + VAT.       * Consecutive transaction to the same account will take 15 minutes.
• =	• = 5 4

Tap on "+" icon to add beneficiary account. Enter short name, receiver account no, receiver mobile no, email and click on **SAVE** button. Confirmation page will be shown to confirm the account details.



Click on **Confirm** button to save the beneficiary account. Beneficiary list will show the **newly added account** after successful addition.

11:20 AM	3-28 DM
← Confirm Beneficiary Acco (இ	← Beneficiary Account(Our (இ)
Account No. 3555101000002	Brother
Short Name Brother	Bank Name: PUBALI BANK LIMITED Branch Name: PRINCIPAL BRANCH, DHAKA Routing No.: 175275357
Account Title RAHAT AHMED	Delete SELECT THIS ACCOUNT
Account Type SAVINGS BANK ACCOUNT	
Bank Name PUBALI BANK LIMITED	
Routing Number 175275357	+
Cancel Confirm	ADD BENEFICIARY ACCOUNT FOR OUR BANK
• H I +	• •

Select source account, beneficiary account, amount, payment description and click on **Process** button. OTP page will be shown if OTP validation is required.

		10:40 AM			
← Fund Transfer		OTP CHEC	к		
Our Bank (Pubali Bank Limited)					
Select Source A/C	•	Validate	e OTP (One	Time Pas	sword)
Abdullah Al Matin Select receiver account from your beneficiary a	account	E	nter verificatio	n code sent t	0
		xxxxxx	X0396 AND xx	xxxxxi.qa@gn	nail.com
3555101000002			1		
Rahat Ahmed Amount 150					
Tk One Hundred and Fifty Only		RE	SEND CODE	IN (0)	VERIFY
Fund Transfer					
Reset Proces	s	1	2	3	_
Instructions: * Credit card fund transfer charge Processing Fee + VAT * Consecutive transaction to the same account will take	15 minutes.	4	5	6	
		7	8	9	×
		,	0	•	~
•	-	l	[	Ĵ	$\checkmark$

Click on **Confirm** button to perform the transaction. Successful transaction will show the **Receipt**.



Click on **Pay Loan Installment** from **Pubali Bank** to pay loan installment. To pay installment, Beneficiary account should be added first. Tap on **SELECT BENEFICIARY ACCOUNT** to select/add beneficiary account.

11:23 AM	🗩 🕫 In.	11:23 AM	🗖 🔅 III.
← Fund Transfer	۲	← Pay Loan Installmer	nt 🛞
		Enter Information Belo	w
~		Select Source A/C	•
Pubali Bank		Select receiver account from your ber	neficiary account
((1))	(t)	SELECT BENEFICIARY AC	COUNT
Fund Transfer	Pay Loan Installment	Receiver A/C No.	
Others Bank		Amount	
E	= NPS3	Payment Description	
BEFTN	NPSB	Reset	Process
RTGS		Instructions: * Credit card fund transfer charge Processing * Consecutive transactions to the same accominutes.	g Fee + VAT. unt will take 15
• =		• = □	ć

Tap on "+" icon to add beneficiary account. Enter short name, receiver account no, receiver mobile no, email and click on **SAVE** button. Confirmation page will be shown to confirm the account details.



Click on **Confirm** button to save the beneficiary account. Beneficiary list will show the **newly added account** after successful addition.

11:23 AM	11:23 AM .atl 훇 🗩
← Confirm Beneficiary Acco 🛞	← Beneficiary Account(Our 🛞
Account No. 3555311000001	Loan EMI Account No.: 3555311000001
Short Name Loan EMI	Account Title: RAHAT AHMED Bank Name: PUBALI BANK LIMITED Branch Name: PRINCIPAL BRANCH, DHAKA Routing No.: 175275357
Account Title RAHAT AHMED	
Account Type LOAN AGAINST PF	
Bank Name PUBALI BANK LIMITED	
Routing Number 175272321	+
Cancel Confirm	ADD BENEFICIARY ACCOUNT FOR OUR BANK
• +	• 2 5 4

Select source account, beneficiary account, amount, payment description and click on **Process** button. OTP page will be shown if OTP validation is required.

<b>X VIE</b>	2:26 pm	10:49 AM			'에 송 (
← LOAN EMI		OTP CHEC	к		(
Enter Information Below					
Select Source A/C		-			
3555101000001	*	Validat	e OTP (One	Time Pas	sword)
Abdullah Al Matin					
Select receiver account from your beneficiary acc	count	E	nter verificatio	n code sent to	D
SELECT BENEFICIARY ACCOUNT		~~~~~	Y0206 AND		nail com
Receiver A/C No.		~~~~~	NO390 AND XX	ллллл.qa@gn	an.com
3555311000001				11	
Rahat Ahmed					
100		00		INI (0)	VEDIEV
Tk One Hundred Only		KL	SEND CODE	114 (0)	VENIET
Loan payment					
Reset Process			0	0	
Instructions:		1	2	3	-
* Consecutive transactions to the same account will take minutes.	15	4	5	6	_
		7	0	0	
		/	8	9	
		,	0		~
• 1 1 4		1	[	Ĵ	$\checkmark$
			_		

Click on **Confirm** button to perform the transaction. Successful transaction will show the **Receipt**.



Click on **BEFTN** from **Others Bank** to get the others bank fund transfer service. To transfer fund, Beneficiary account should be added first. Tap on **SELECT BENEFICIARY ACCOUNT** to select/add beneficiary account.



Enter necessary information to add beneficiary accounts. click on **Process** button. Confirmation page will be shown to confirm the account details. Click on **Confirm**. Successful action, beneficiary list will show the **newly added account**.

11:23 AM الله الم		11:23	AM		.ul 🗟 🗖	
← Add Beneficiary Account	۲	÷	Confirm Be	eneficiary A	Acco 🛞	)
Enter your beneficiary account informat	tion.	Acco 124	ount No. 4101123456			
Example: Uncle, Father etc Receiver account No. 124101123456 Receiver bank A/C No.		Sho	rt Name Cle			
Receiver Account Title Sabab Ali Select Bank Name		Acco	ount Title bab Ali			
EASTERN BANK LTD. Select Branch Name BHATIARY BRANCH, CHITTAGONG	•	Acco	ount Type rrent			
Routing No: 095151214 Select Account Type Current Select Payment Type	•	Ban EA	k Name STERN BANK	LIMITED		
Individual To Individual Receiver Photo ID 1234567890 Valid photo id , eg. NID Receiver Mobile No. 01910000000	•	Rour 09	ting Number 5151214 Cancel	c	onfirm	
• = □ +		•	r		÷	

Click on **SELECT THIS ACCOUNT** to select the beneficiary account. Select source account and other information and click **Process**.



Click on **Confirm** button to perform the transaction. Successful transaction will show the **Receipt**.



Click on **NPSB** from Others Bank to get the others bank fund transfer service in real time. To transfer fund, Beneficiary account should be added first. Tap on **SELECT BENEFICIARY ACCOUNT** to select/add beneficiary account.

11:23 AM		11:24 AM ଶା କ୍ରି (	
← Fund Transfer	٢	← NPSB	۲
		NPSB (Other Banks)	
<u></u>		Select Source A/C	
Pubali Bank		Select receiver account from your benefic	ciary account
(D)	te)		DUNT
Fund Transfer	Pay Loan Installment	Select Receiver Account Type	
Others Bank		Colort Dank Name	
BEETN	NPSB	Enter Receiver A/C. Number (max 17)	•
		Enter Receiver A/C Title (max 19)	
RTGS		Amount	
		Enter Reason	
		Reset Pro	ocess
• –		• = □	<

Enter necessary information to add beneficiary accounts. click on **Process** button. Confirmation page will be shown to confirm the account details. Click on **Confirm**. Beneficiary list will show the **newly added account** after successful addition.

11:26 AM مالله	হু 🗖 11:2	26 AM	<ul> <li><b>○</b>   h.</li> </ul>
← Add Beneficiary Account		Confirm Beneficiary Ac	co 🛞
Enter your beneficiary account informat Short Name (Optional) Father Example: Uncle, Father etc Select Account Type	ion.	count No. 240101123456	
Bank account	Fa	ort Name ather	
DHAKA BANK LIMITED	- Ac	count Title	
Enter Receiver A/C No. 1240101123456	SI	hafiq Khan	
C Enter Receiver A/C Title	Ac	count Type	
Receiver Mobile No.           01924540396		CCOUNT	
Receiver Email Address test@dhaka.com	Ba	nk Name HAKA BANK LIMITED	
Reset SAVE			
		Cancel Con	firm
•	•		ć

Click on **SELECT THIS ACCOUNT** to select the beneficiary account. Select source account and other information and click **Process**.

11:27 AM .nl 🗟 🗩	11:27 AM 🛛 🗐 🤶 🗩
← Beneficiary Account(NPSB) 🛞	← NPSB
Father Account No.: 1240101123456 Account Title: Shafiq Khan Bank Name: DHAKA BANK LIMITED Branch Name: Routing No.:	NPSB (Other Banks)  Select Source A/C  3555101000001  Abdullah Al Matin  Select seceiver account from your beneficiary account
	SELECT BENEFICIARY ACCOUNT
	Select Receiver Account Type Account
	DHAKA BANK LIMITED
	Enter Receiver A/C No. 1240101123456
	Enter Receiver A/C Title (max 19) Shafiq Khan
	Amount
+	NPSB
ADD BENEFICIARY ACCOUNT FOR NPSB	Reset Process
•	•

Click on **Confirm** button to perform the transaction. Successful transaction will show the **Receipt**.



# **FUND TRANSFER (OTHER BANK) - RTGS**

Click on **RTGS** from Others Bank to get the others bank fund transfer service. Click on **SELECT BENEFICIARY ACCOUNT** to select beneficiary account. Add beneficiary account if no/expected account is not available.

11:23 AM	🗔 🔅 lh.	11:28 AM	.ul 😤 🕒
← Fund Transfer	۲	← RTGS	
		r RTGS (Other Banks)	
		Select Source A/C	•
Pubali Bank		Select receiver account from your benefi	ciary account
Fund Transfer	Pay Loan Installment	SELECT BENEFICIARY ACCO	UNT
Others Bank		Receiver A/C Title	
E	=NPS	Select Bank Name	•
BEFTN	NPSB	Select Branch Name	•
RTGS		Select District Name	•
		Enter Receiver Address	
		Enter Amount	
• = •		•	<

Click on **SELECT THIS ACCOUNT** to select the beneficiary account. Select source account and other information and click **Process**.

11:28 AM	11:29 AM .nl 🔶 🗩
← Beneficiary Account(RTGS) 🛞	← RTGS 🛞
Uncle	RTGS (Other Banks)
Account No.: 124101123456	C Select Source A/C
Account Title: Sabab Ali Bank Name: FASTERN BANK LIMITED	3555101000001
Branch Name: BHATIARY BRANCH, CHITTAGONG	Abdullab Al Matin
Routing No.: 095151214	Abdulian Ar Madin
	Select receiver account from your beneficiary account
	SELECT BENEFICIARY ACCOUNT
	Enter Receiver A/C. Number (max 17)
	124101123456
	Sabab Ali
	Receiver A/C Title
	Sabab Ali
	C Select Bank Name
	EASTERN BANK LIMITED 🔹
	Select Branch Name
	BHATIARY BRANCH, CHITTAGONG -
	Select District Name
	JAMALPUR 👻
	Enter Receiver Address
<b>U</b>	Jamalpur
ADD BENEFICIARY ACCOUNT FOR RTGS	Enter Amount
	200000
•	• = 5 4

Click on **Confirm** button to confirm the transactions. Successful transaction will show the **Receipt**.

11:29 AM .ul 🗟 🗖 11:29 AM ul 🗟 🗔 4 **Transaction Confirmation** 4 Receipt (RTGS) Source A/C No. 3555101000001 Title ABDULLAH AL MATIN **Current Balance** £50478000 Receiver A/C No. Your request has been received 124101123456 Please keep sufficient balance to your account. Receiver A/C Title Account Information SABAB ALI Source A/C Amount 3555101000001 No. £200000 Receiver A/C No. 124101123456 **Bank Name** EASTERN BANK LIMITED Transaction Information **Branch Name b**50478000 Ourrent Balance BHATIARY, CHITTAGONG **Payment Description** CLOSE RTGS Cancel Confirm 2 4 4 2

Click on **Bills Pay** from dashboard. Available biller list WASA, DPDC, BPDB, BAUM and Bill Statement will be shown.



Click on **Dhaka WASA** to pay WASA bills. Enter the source account and bill numbers. Click on **Process** button to process the bill payment. You can re-enter information if wrong by clicking on **Reset** button.



Click on **Confirm** button to perform the bill payment. Successful transaction will show the **Receipt**.



# **BILLS PAY (BAU)**

Click on **BAU** to pay BAU bills. Enter the source account and other required information. Click on **Process** button to process the bill payment. You can re-enter information if wrong by clicking on **Reset** button.

2:08 PM දි 🔘	2:09 PM .ntl 📚 🗩
← Bills Pay	← Bangladesh Agricultural U 🛞
Available Billers  The All Billers	
BPDB Electricity	Bill payment to the biller.
Bangladesh Agricultural University (BAU) Education	Select Source A/C No. 3555101000001
DPDC Electricity	Bill Type Admission Cancellation Student Id
Dhaka WASA Water	201432 Payment Amount
Bill Statement Statement	2500
	PI Banking
	Reset Process
•	• = □ ←

Click on **Confirm** button to perform the bill payment. Successful transaction will show the **Receipt**.

2:10 PM	2:10 PM	<b>()</b> (),
← Bill confirmation	← Receipt (BILLS)	
	×	
Biller Name	-1÷ -	
Bangladesh Agricultural University		
Admission Cancellation		
	Bill Payment Si	Iccessful
Student Id	biirr dynnent oc	
201432	Account Information	
	Source A/C	3555101000001
Bill Amount		DALL
2500		BAU
Defense		20201101 2 422
PI Banking		20201101-2-433
	6 Current Balance	550450400
	MINI STATEM	ENT
	CLOSE	
Cancel Confirm	· · · · · · · · · · · · · · · · · · ·	
•	• = 0	<i>&lt;</i>

## **BILL STATEMENT**

Click on **Bill Statement** from **Bills Pay** menu to get the bill statement details. Select from date and to date, biller type to view statement of bills pay.

					C	
2:08 PM	1	all 🗟 🗖	2:11	РМ		all 🗟 🗖
÷	Bills Pay	۲	÷	Bills Sta	tement	۲
Available	Billers	- All Billers	C	1/10/2020	10/1	1/2020
	BPDB Electricity		Bang	ladesh Agric	ultural University⁄	VIEW
A A A A A A A A A A A A A A A A A A A	Lieomony		Biller N	Name	BAU	
	Bangladesh Agricultural Uni (BAU)	versity	Amour	nt	৳ 2,500.00	
	Education		Tran. I	D	20201101-2-434	
	DPDC Electricity		Descri	ption	PIAPP: ADMISSION CANCELLATION FO PI Banking	R St.Id: 201432,
-			Tran. D	Date	10/11/2020 02:07:5	9 PM
ওয়াসা	Water		Bill Ty	pe	18	
			Bill Mo	onth		
5	Bill Statement Statement		Refere	nce	PI Banking	
		<i>&lt;</i>	•	1		<i>&lt;</i>

# CARD MANAGEMENT (CREDIT CARD BILL PAYMENT)

Click on **Card managment** menu to get the card related services. Click on **Credit Card Bill Payment** to pay credit card bills.

10:46 AM	Contraction	.#I @ □	
ABDULLAH	AL MATIN	<b>A</b> :	<ul> <li>11:30 AM</li> <li>← Card Management</li> </ul>
PUBALI BANK LIMITED		<b>TREDU</b> IMITED तः ज्यापहि	Available features
$\sim$	www.pubalbangta	com	Credit Card Bill Payment
My Account	A/C Statement	Fund Transfer	Statement
Image: Second state     Image: Second state     Bills Pay	Card Management	Fund Management	
Recharge	Stop Payment	Positive Pay	
Cheque Book Management	Feedback	History	
•		4	• +

Enter necessary information and click on **Process** the pay credit card bill or you can **Reset** input data by clicking on **Reset** button. Click on **Confirm** button to perform the credit card bill payment.

11:31 AM _ា៧ 🔶 🗩	11:32 AM
← Credit Card Bill Payment Bi 🛞	$\leftarrow \qquad \text{Bill confirmation} \qquad \qquad \textcircled{}$
	Source Account 3555101000001 Account Title
Bill payment to the biller.	ABDULLAH AL MATIN
Select Source A/C No. 3555101000001	Card Number 4004650106000001
4004650106000001	Card Holder Name
Amount	ABDULLAH AL MATIN
25000	Payment Amount
Reset Process	25000
	Minimum Due Amount O Cancel Confirm
•	· ~ □ ~

Successful transaction will show the Receipt.



#### **MOBILE RECHARGE**

Click on **Recharge** from dashboard to get iTopUp services. Enter source account, operator name, mobile number and amount. You can select amount from here as like ቴ50, ቴ100, ቴ300, ቴ500 as you wish. Click on **Submit** to proceed.

10:46 AM	<u></u>	.al ≈ 🖸	11:33 AM	🗖 🔅 In.
ABDULLAH	AL MATIN	<b>\$</b> =	← Recharge	۲
	<b>भूताली तान्क लि</b> PUBALI BANK Ll वेडिरहार भव तरहा वर्षरेनडि www.pubalbangta	<b>ासितिस्</b> MITED र प्र्यापडि com	Mobile Recharge	POST PAID
My Account	A/C Statement	Fund Transfer	3555101000001 Abdullah Al Matin Banglalink	$\sim$
$ \begin{array}{c}                                     $	Card Management	Fund Management	<b>b</b> 100	
Recharge	Stop Payment	Positive Pay	<b>৳50 ৳100 ৳300</b> Submit         Instructions:         * Minimum recharge for postpaid is Tk 50/-	and prepaid is Tk 10/-
Cheque Book Management	Feedback	History	* Maximum recharge for postpaid is Tk 100 Tk 100/= * Consecutive recharge to the same number minutes.	000/= and for prepaid er require minimum 15
- ب		ć	• = □	4

Click on **Confirm** button to perform the recharge. Successful transaction will show the **Receipt**.

11:33 AM	🗖 🔅 III.	11:33 AM	🗩 🎅 الله.
← Recharge		← Receipt (RECH	IARGE) 🛞
Recharge Confirmation		Mobile Rechar	ge Successful
3555101000001  ABDULLAH AL MATIN  01924540396  Prepaid	_	Account Information Source A/C No.	3555101000001
100.00 Current Balance & 5,04,53,000.00	-	Transaction Information	20201101-2-405
Cancel Co	nfirm	b Current Balance	Ե50452900
			TEMENT
		CLC	DSE
• - 0	÷	• - [.	j (

#### **STOP PAYMENT**

Click on **Stop Payment** from dashboard menu to get the stop cheque services. Enter the necessary information related to cheque that you want to stop for payment. Click on **Proceed** to continue. Click **Confirm** button on confirmation page.

10:46 AM	<b>ر ا</b> له الم	متال \$؟. 3:50 PM	0
ABDULLAH AL MAT	TIN 🛕 🗄	← Stop Payment	۲
PUBALI BANK LIMITED Alfects 44 cost with file saufs www.pubalbangla.com		Select Source A/C No. 3555101000001	<
My Account A/C St	atement Fund Transfer	Abdullah Al Matin Cheque Prefix ABC Number of Pages	
Image: Specific state       Image: Specific state	ard gement Fund Management	1 Cheque Number From 1234567 Cheque Number To	
Recharge Stop F	Payment Positive Pay	1234567 Status Lost	>
Cheque Book Management	dback History	Lost the cheque Reset Process	
		• +	

#### **POSITIVE PAYMENT**

Click on **Positive Payment** from dashboard menu to get the cheque services. Enter the necessary information related to cheque that you want to confirm for payment. Click on **Proceed** to continue. Click **Confirm** button on confirmation page.

10:46 AM	وسيسبعين		3:52 PM	<b>ر ا</b> اله
ABDULLAH	AL MATIN	<b>≜</b> ∓	← Positive Pay	۲
मिति साहक लिसिकिम PUBALI BANK LIMITED बेहिरहा प्य एरहा घर्षराहिक खागडि www.pubalbangla.com		VIEW SAMPLE CHEOL	F	
My Account	A/C Statement	Fund Transfer	Select Source A/C No. 3555101000001 Abdullah Al Matin	~
Image: Second state     Image: Second state     Bills Pay	Card Management	Fund Management	Cheque prefix ABC	11/11
Recharge	Stop Payment	Positive Pay	Cheque Serial Number 1234567 Select Transaction Type Transfor	
Cheque Book Management	Feedback	History	Amount 10000	
• =		÷	• - 0	4

Click on **Cheque Book Management** from dashboard menu for cheque book related services. Click on **Cheque Book Request** button to request new cheque book.



Select source account no and no of pages to request for new cheque book. Click on **Confirm** button.

			Contraction		
11:34 AM	<u></u>	11:34	AM	ant S	R 🖸
← Cheque Book Request	۲	÷	Cheque Book	Request Co	۲
Enter Information		Acco	unt Title		
Select Source A/C 3555101000001	•	ABE	DULLAH AL MA	TIN	
Abdullah Al Matin Select Number of pages		Addre	ess		
10	•	6/B	,KHILGAON DH	ΊΑΚΑ	
Reset Request Instructions: * Collect your cheque book from your branch after get	ting SMS.	Numl 10	ber of pages		
		Acco 355	unt No. 55101000001		
			Cancel	Confirm	
• +		•	7		

Successful request submition will show success pop up.

11:34 AM الله الم
← Cheque Book Request Co 🛞
Account Title ABDULLAH AL MATIN
Address 6/B,KHILGAON DHAKA
Successfully requested. You will be notified via SMS while your cheque book is ready.
CLOSE
Account No. 3555101000001
Cancel Confirm
•

Click on **Feedback** from dashboard menu to submit your feedback. Select the type of feedback and enter your feedback text. Click on **Submit** to proceed the feedback submission.



Click on **History** from dashboard menu to see your account activity history. Select from and to date to view account activities.

10:46 AM	( <u></u> )			(	
		······································	11:35 AM		<b>ت</b> (الله الله الله الله الله الله الله الل
ABDULLAH A	AL MATIN	÷ ÷	← Histo	ry	
🔊 पताली ताफ्त निधिरतेक			From Da	ate	To Date
PUBALI BANK LIMITED allegis va (acti andrifes aninta		Activity	View your brow	vsing history	
	www.pubalibangla.	com	Date Time	10/11/2020 11	:33:32
		5	Module	History (PIAPP	)
	_	((b))	Activity	Confirm mobile 20201101-2-40	e recharge. Trnx. ID: 05
My Account	A/C Statement	Fund Transfer	Date Time	10/11/2020 11	:31:13
	_	< <u>⊥</u> t⇒	Module	TOPUP (PIAPP	)
$\left  \begin{array}{c} \mathbb{Q} = \\ = \\ = \\ \end{array} \right $			Activity	Initiate mobile	recharge.
Bills Pay	Card	Fund	Date Time	10/11/2020 11	:31:06
11 65005553 (1175)	Management	Management	Module	TOPUP (PIAPP	)
Ē		4	Activity	You have viewe	ed your bill statement.
			Date Time	10/11/2020 11	:30:24
Recharge	Stop Payment	Positive Pay	Module	Bills Pay (PIAP	P)
	-8		Date Time	10/11/2020 11	:30·22
	L	Ð	Module	Bills Pay (PIAP	P)
Cheque Book	Feedback	History	Activity	Confirm credit	card bill for
management			Date Time	*****************003	37.
		4	• =		.30.02

#### **CHANGE PASSWORD**

Click on **Change password** from top right menu to change your account password. Enter your old password and new password that you want to change. You must enter new password again for confirmation. Click on **Change password** buttton.

3:52 PM		<b>ر ا</b> الد	3:53 PM
ABDULLAH	AL MAT Profile		← Change password 🛞
Change password			Enter your password
		(b)	Old password
			New password
) = 4) Bills Pay	Card Management	Fund Management	Notes         * Passwords must be at least nine characters in length.         * Please do not use any of your last three password
Recharge	Stop Payment	Positive Pay	<ul> <li>Follow at least three constraint stated below</li> <li>* English uppercase characters (A to Z).</li> <li>* English lowercase characters (a to z).</li> <li>* Numeric number (0 to 9).</li> <li>* Non-alphabetic characters (for example, !, \$, #, %).</li> </ul>
Cheque Book Management	Feedback	History	Change password
- F		4	• २ 🗆 ५

## **CHANGE PASSWORD**

Successfully password change you will see the confirmation message.

3-53 PM	
← Change password	() ()
Enter your password	
< Old password	
	o
New password	
Success!	L L
Your password has been changed be expired on 10-Jan-2021 03:51 BST.	d. It will :43 PM
	CLOSE
Follow at least three constraint stated be	low
<ul> <li>* English uppercase characters (A to Z).</li> <li>* English lowercase characters (a to z).</li> <li>* Numeric number (0 to 9).</li> <li>* Non-alphabetic characters (for example</li> </ul>	, !, \$, #, %).
Change password	
•	<

# **SIGN UP**

Click on **New in PI Banking? Sign Up** button for PI Banking self registration. Terms and conditions will be shown and customer have to agree on terms and conditions to proceed. Mark the checkbox and click **PROCEED** button.

2:49 🌣 💎 🐨 🖌 📘	3:44 PM .ull 🤶 🗩
	$\leftarrow$ Self Registration (2)
PURALI BANK protect	PI BANKING SIGNUP TERMS AND CONDITIONS
Liser ID	Welcome to PI Banking! THE CUSTOMER MUST READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THE SERVICE. THE CUSTOMER SHALL BE DEEMED TO HAVE ACCEPTED AND BE BOUND BY ALL THESE TERMS AND CONDITIONS UPON REGISTRATION TO USE THE SERVICE.
LOGIN New in PI Banking? Signup	Terms and Conditions governing Mobile or Internet Banking Service of Pubali Bank Limited. 1. Definitions: "Bank" means the Pubali Bank Limited having its Head Office at 26 Dilkusha Commercial Area, Dhaka-1000, Bangladesh and its branches in Bangladesh.
Forgot User ID? Forgot Password?	"Service" means Mobile or Internet Banking Service that Pubali Bank Limited makes available through the Internet Network to enable the electronic receipt and transmission of information and Instruction. "Customer" means the Account Holder or his authorized agent. Fligible Account(s) refers to Bank Accounts stated
Privacy         ATMs         Branches         Contact           All rights reserved. Copyright @2020 Pubali Bank Limited V 1.44	I agree to these terms and conditions.  PROCEED
•	•

Enter account details and click **Next** button. Phone number will be verified by OTP validation.

3:45 DM	3:36 PM				
← Self Registration (Step 1/3)	OTP CHECK	۵.			
Please provide your information	Validate OTP (	(One Time Passwo	rd)		
Account number 3555101000001	Enter verif	ication code sent to			
Date of birth (dd/mm/yyyy)           01/01/1971           Example: 15/10/1990	*********.96				
Mobile number ********* 96 11/11 Select Mobile Operator Banglalink	RES		RIFY		
Next					
Instructions:	1 2	3	-		
* Mobile Number and e-Mail will verify by different OTP. * Active account with a registered mobile number is required.	4 5	6	<b>—</b>		
·	7 8	9	$\langle \times$		
	, 0		×		
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Enter email address that is associated with the account no. Email will be verified by OTP validation.

2:26 DM	
← Self Registration (Step 2/3)	3:37 PMII 중
Please provide your information Email Address Next	Validate OTP (One Time Password) Enter verification code sent to xxxxxxa@gmail.com
• = - +	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$

# **SIGN UP**

Split names in three parts. Last name is mandatory. Click on **Submit** button to proceed. Registration complete message will be shown. Read the instructions carefully and click **CLOSE** button.

3:37 PM		.ul 🗟 💭	3:37	РМ	🔵 🔅 III.
← s	elf Registration (Step 3	3/3) 🛞	÷	Registration success	ful 🛞
				*	
Split your	Name and Last Name	ame, Middle			
MD. AKA	ASH KHAN				
[ Filst	Middle *La	ast	Onl	line Registration Co Please wait for your account a	ompleted ctivation.
MD. JAH	HANGIR MASTER		What	next?	
First	Middle *La	ast		We have sent registration doo your email. Please download and submit it to your account	cument (pdf) in the document
RABEYA	KHATUN			branch.	
First	Middle *La	ast		You will get notification throu Email after verification.	gh SMS /
* Indicate ma	ndatory information				Llear ID and
	Submit		•	Password through Email.	User ID and
				Please preserve your User ID very carefully. Do not share w avoid unauthorized/frauduler	and Password rith anyone to nt activities.
				CLOSE	
• ;		ć	•		Ł

#### **FORGOT USERID**

Click on **Forgot UserID** to retrieve userid. Enter your account information and click **Submit** button. After verification, userid will be sent to your registered email address.

(minimum)	Construction of the local data	
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	← Forgot User ID	۲
pi a FUEALI BANK product		
💄 User ID	Please provide your informa	ation
Password 🗞	Account number	
LOGIN	Mobile number	8
New in PI Banking? Signup	Date of birth (dd/mm/yyyy)	0/11
Forgot User ID? Forgot Password?	Example: 15/10/1990	
	Submit	
Privacy ATMs Branches Contact All rights reserved. Copyright @2020 Pubali Bank Limited V 1.44		,
		~

Click on **Forgot Password** to reset your password. Enter your account information and click **Submit** button. After verification, new password will be sent to your registered email address.

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	← Forgot Password ()
pi a PUBALI BANK product	
Le User ID	Please provide your information
Beassword 🗞	
LOGIN	Mobile number
New in PI Banking? Signup	0/11
Forgot User ID? Forgot Password?	Date of birth (dd/mm/yyyy)
	Submit
Privacy         ATMs         Branches         Contact           All rights reserved. Copyright @2020 Pubali Bank Limited V 1.44	
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