



পূবালী ব্যাংক পিএলসি.
PUBALI BANK PLC.

২/১৭/২৩

ICT OPERATION DIVISION

Head Office, Pubali Bank PLC., Level 10
26 Dilkusha C/A, Motijheel, Dhaka 1000

Phone: 88 02 223381614

www.pubalibangla.com

INVITATION FOR TENDER

Sealed Tender is hereby invited from the eligible Tenderers as mentioned in the Tender Documents for the under mentioned work as per Terms and Conditions stated below:

1.	Procuring Entity	Pubali Bank PLC., ICT Operation Division, Head Office, 26, Dilkusha Commercial Area, Dhaka-1000.	
2.	Tender Name	Purchasing Support Services/AMC for CISCO Contact Center Recording Solution of Pubali Bank PLC.	
3.	Price of the Tender Documents	Tk.2,000/= (Taka Two Thousand) only for each Tender Schedule including VAT (non-refundable) to be deposited to the CD Account 3555-901-045247 maintained with Pubali Bank PLC., Account Name: Sales Proceed of Tender Schedule of Pubali Bank PLC.	
4.	Eligibility of Tenderers	i)	The Bidder must be an authorized Distributor/Reseller of the product.
		ii)	Having valid Trade License up to date, Income Tax Clearances Certificate and VAT Registration certificate.
		iii)	Must be financially solvent (solvency certificate to be submitted).
5.	Amount of Tender Security	Bidder must be deposited 2.5% of bid money as Tender Security deposited in the form of Payment Order/Bank Guarantee in favor of Pubali Bank PLC. which to be refunded to the unsuccessful bidders. No Tender will be considered without Tender Security (Earnest Money).	
7.	Tender Documents to be obtained from	Pubali Bank PLC., ICT Operation Division, Head Office (10 th Floor), 26 Dilkusha Commercial Area, Dhaka-1000.	
8.	Tender Documents to be submitted to	Pubali Bank PLC., Establishment and General Services Division , Head Office (12 th Floor), 26 Dilkusha Commercial Area, Dhaka-1000.	
9.	Last date and time for selling tender documents	Up to 06:00 PM (BST) : 30 July 2024	
10.	Last date and time for tender submission	Up to 11:00 AM (BST) : 31 July 2024	
11.	Date and time for tender opening	At 11:30 AM (BST) : 31 July 2024 in presence of bidder (if any).	
12.	Special Instruction	i)	Tender document along with an MS Excel calculation Sheet to be submitted in sealed envelope.
		ii)	Pubali Bank PLC. reserves the right to accept or reject any/all tender(s) prior to acceptance without assigning any reason whatsoever and is not bound to accept the lowest quotation.

		iii)	Lowest price is not the only criteria to accept the bid. Quality of the offered items, financial capability, and reputation etc. of the firm as assessed by the Bank are the prime factors for consideration.
--	--	------	---

Sd/=
(Md. Helal Uddin)
GM & Division Head

Copy forwarded to:

The Member Secretary, Purchase Committee, Pubali Bank PLC., Head Office, Dhaka for information and necessary action.

Notice Board, Pubali Bank PLC., Head Office, Dhaka .

✓ www.pubalibangla.com


GM & Division Head